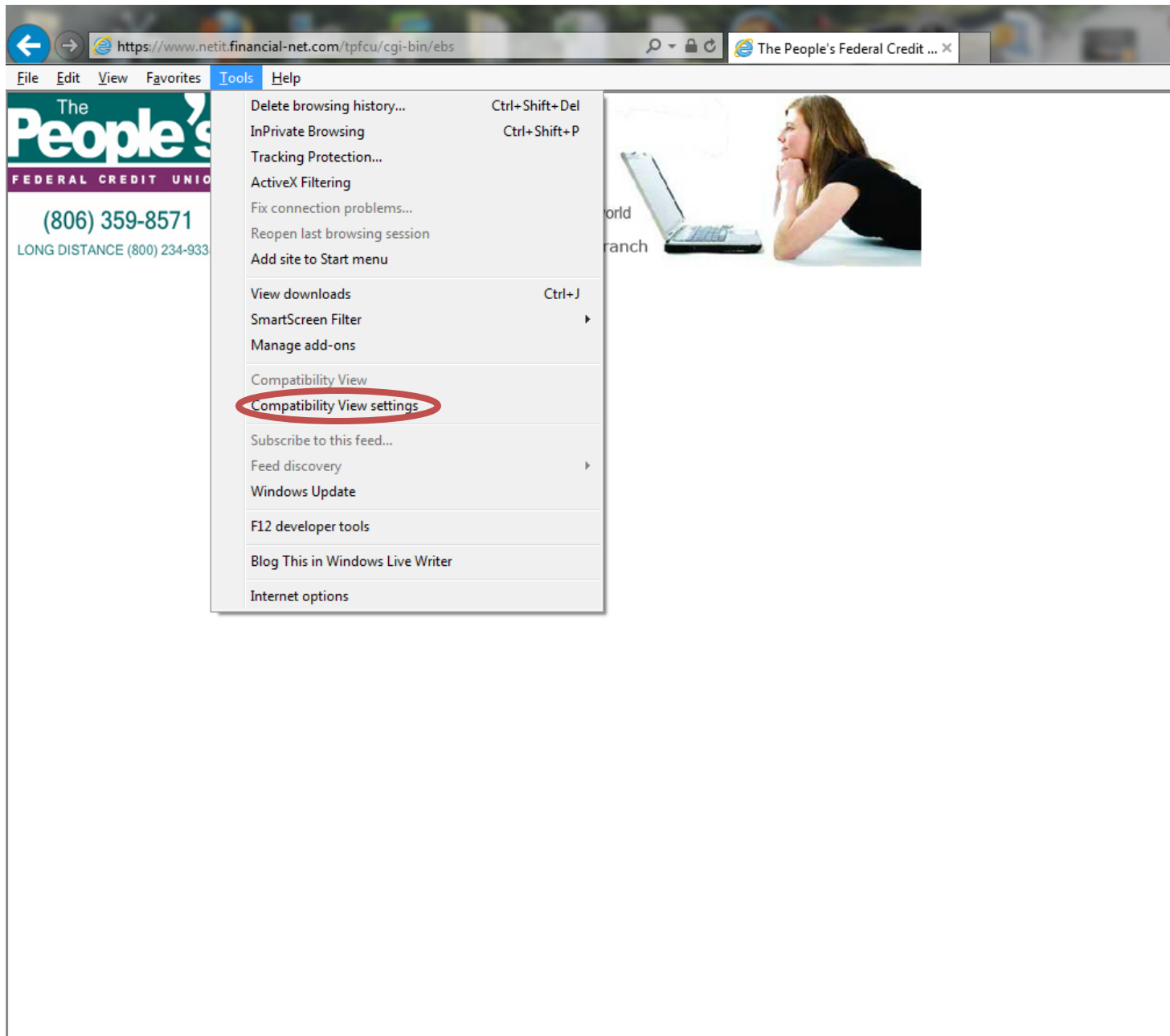


INTERNET EXPLORER 10 – Blank Screen fix

Log in to Online Banking.

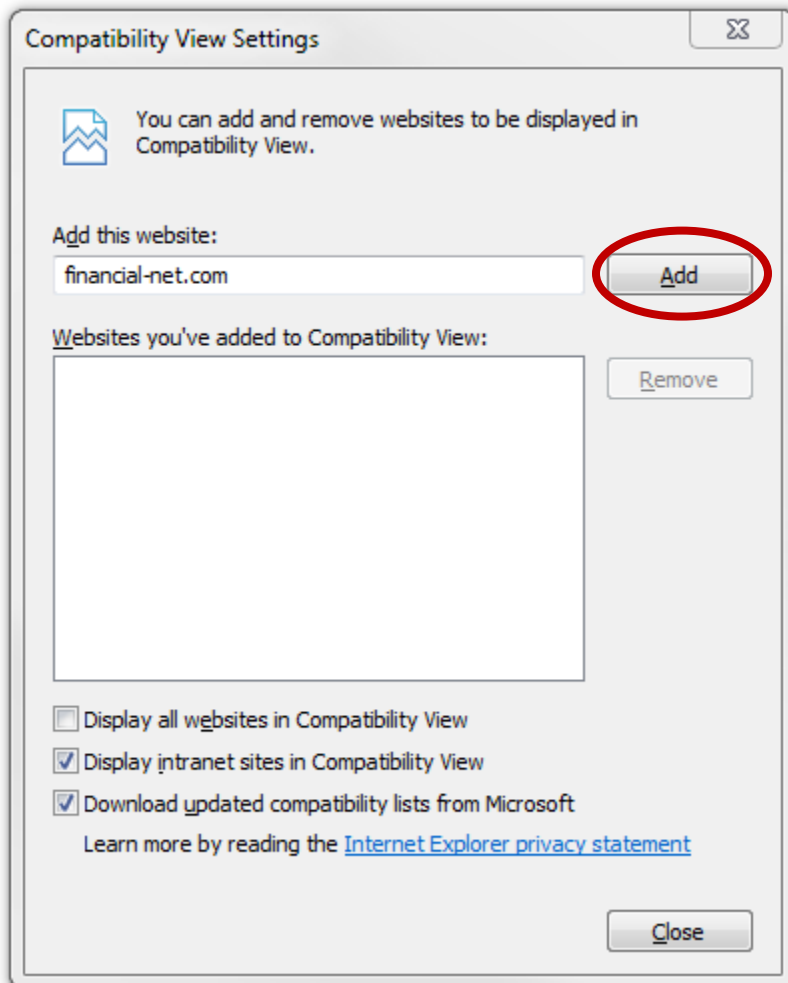
While on the overview tab, press ALT + T on the keyboard

Select Tools. Then select Compatibility View settings.

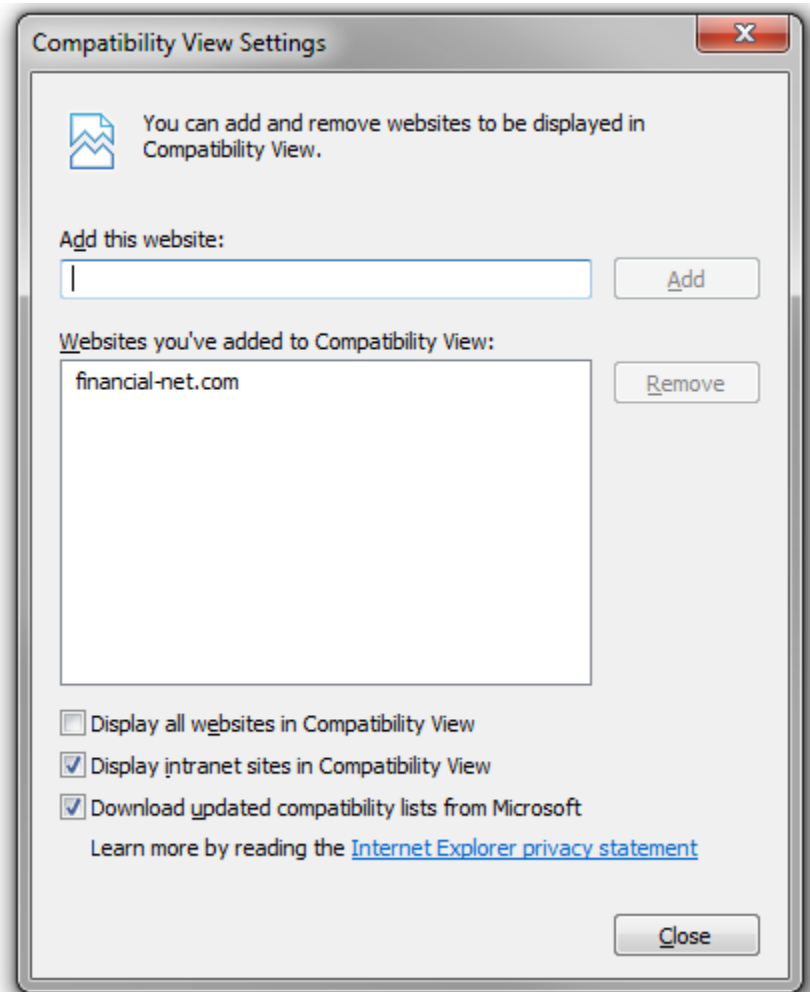


The website you are currently at will appear in the text box below Add this website:

Click Add



The website will now appear in the Websites you've added to Compatibility View:



Click Close.

Have end user completely close Internet Explorer.

Once closed, open a new Internet Explorer browser and login. Issue should be resolved